

**Are your tenants struggling with arrears?
Is there a risk their lease may be terminated?
If they would like some help?**

In the Eurobodalla,

if you are **over 25 years old**, please call **Anglicare**



ANGLICARE
NSW SOUTH COAST & SNOWY

4474 7973

if you are **under 25 years old**, please call **Campbell Page Youth Services**



CAMPBELL PAGE

4475 6011

if you have experienced, or are experiencing
domestic or family violence, please call **SEWACS**



SEWACS Eurobodalla Domestic and Family Violence Service
ABN: 81 671 609 381
Ph: 02 4474 3226 • Fax: 02 4474 4287 • PO Box 432 Moruya NSW 2537
South East Women
& Children's Service Inc.

4474 3226

free call 1800 797 657

They can also call **FACS Housing Services** on **1800 422 322**

IN NSW, THERE IS A RANGE OF HOUSING ASSISTANCE AVAILABLE

YOUR TENANTS CAN FIND OUT MORE AT THIS LINK

Online: www.housingpathways.nsw.gov.au

or they can make an application for **Social Housing** over the phone

1800 422 322

Tenancy Assistance (Private Tenancy Rental Arrears)

A person can apply for Tenancy Assistance if their private rental tenancy is threatened due to rent arrears.

To be eligible:

- ✓ Must be eligible for Social Housing
- ✓ Must have less than \$1000 in the bank
- ✓ Able to sustain a tenancy
- ✓ The property is affordable

How to apply:

- ✓ Apply for Housing Assistance online or over the phone
- ✓ Applicants will be asked for:
 - Identification
 - Bank Statements
 - Pay Slips/ Income Statement

- Copy of the Tenancy Agreement
 - A letter from the Real Estate Agent/ Landlord outlining address, weekly rent and amount of current arrears.
 - Details of the arrangement to repay arrears with Real Estate/ Landlord
 - Evidence of unforeseen expenses that led to the arrears
- ✓ Make an appointment for an interview/ assessment at your closest FACS Housing Services office.

PRIVATE RENTAL SUBSIDY

Private Rental Subsidy is a subsidy that allows people access to affordable accommodation in the private rental market.

There are 2 subsidy types:

- Private Rental Subsidy–medical/disability(PRS)
- Private Rental Subsidy- Start Safely (SS)

To be eligible for PRS (Medical/Disability):

- ✓ Must meet social housing eligibility criteria
- ✓ Be Priority Housing approved
- ✓ Have a disability
- ✓ Be at risk in your current accommodation

To apply:

- ✓ Complete Application for Housing Assistance by phone or online

- ✓ Include: ID, Bank statement, income details, support letters, medical assessment, any other supporting documents

To be eligible for Start Safely:

- ✓ Must meet social housing eligibility criteria
- ✓ Be escaping domestic or family violence
- ✓ Be homeless or at risk of homelessness
- ✓ Be able to afford and sustain the tenancy when the subsidy stops
- ✓ Be willing to receive support services where relevant

To Apply:

- ✓ Complete Application for Housing Assistance by phone or online
- ✓ Include: ID, Bank statement, income details, support letters, medical assessment, any other supporting documents indicating a DV situation

RENTSTART BOND LOAN

Rentstart Bond Loan is a loan of up to 75% of a rental bond. The loan is interest free and repayable back to FACS Housing Services.

Any repayments made are returned to the client if there is no claim made by the landlord or real estate agent at the end of the tenancy.

To be eligible:

- ✓ Must be eligible for Social Housing
- ✓ Must have less than \$3000 in the bank
- ✓ Be Able to sustain a tenancy
- ✓ The property is affordable

To Apply:

- ✓ Apply for Rentstart Bond Loan online or over the phone
- ✓ Include: ID, Bank statement, income details, support letters, any other supporting documents

Advance Rent

In some circumstances two weeks advance rent may also be paid to assist someone at the start of their private rental tenancy. Additional support information will be required to advocate for this additional assistance.

RENTSTART MOVE

Rentstart move is financial assistance (Bond Loan) for people who are leaving social housing because:

- ✓ They are ineligible for a further social housing lease and are required to vacate the property.
- ✓ They want to leave voluntarily – Rentstart Move assistance can be provided prior to leaving social housing so that there is no risk of homelessness.

What help can I get:

- ✓ Up to 75% of the rental bond
- ✓ No advance rent applicable

Am I Eligible?

- ✓ Housing NSW accounts have a nil balance or are credit (Rent, Water, Repairs)
- ✓ Social Housing Eligible
- ✓ Have less than \$5000 in cash assets
- ✓ The private rental is affordable (50% or less of household income)

To Apply:

- ✓ Apply for Rentstart Bond Loan online or over the phone
- ✓ Include: ID, Bank statement, income details, support letters, any other supporting documents

TEMPORARY ACCOMMODATION

Temporary Accommodation is a short term, time limited assistance for people who are homeless and can demonstrate that they have nowhere else to stay.

It is important that:

- ✓ The client continues to look for alternative short or long term accommodation while receiving temporary accommodation support.
- ✓ The client stays engaged with their Specialist Homelessness Support Service provider
- ✓ FACS Housing Services and the SHS work together to support the client and resolve their housing need.

- ✓ The client must have less than \$1000 in the bank

How to apply:

- ✓ **Call Link2Home 1800 152 152** for initial assessment and first nights temporary accommodation if eligible.
- ✓ Attend or call a local FACS Housing Services office
- ✓ Complete an Application for Housing online or over the phone
- ✓ Include:
 - Identification
 - Income Statement/ Pay slips
 - Bank statements
 - Citizenship status

Application for Social Housing can now be done via –

Phone: 1800 422 322 or

Online: www.housingpathways.nsw.gov.au