

The rules about sharing information

We can share information about you:

- so that we can give the help you ask for
- if you say it's OK
- so that we can prevent problems from happening, or stop people from being hurt
- if we are asked to provide information by the courts or police.

In some cases we can share your information with:

- parts of the NSW Government
- other organisations that provide services.



Contact us

If you would like to know more about the information we keep about you and your privacy rights, you can call us on

(02) 4474 2512

or email us at

francesca@impacteurobodalla.org.au

or find us on the web

www.impacteurobodalla.org.au

Impact Eurobodalla Inc is funded by:

NSW Family & Community Services

✓ impact Eurobodalla

“making the most of community possibilities”

Funded to introduce collective impact into the Eurobodalla local government area; to build on and extend the community's social infrastructure and support of vulnerable and disadvantaged people through facilitation of local ideas and the creation of community solutions

Privacy Notice

This notice is about the way we use your personal information.

It explains what you can expect when you share your personal details with us.

What information do we collect?

When you need our support, we will need to collect some information about you.

Some of the information may be about the support you are getting at home.

Sometimes, this includes details about your family and carers.

Sometimes, we need a lot of information to help you.

Tell us if there are some things you don't want to share.

How we collect your information

Most of the time we will ask you directly for the information.

We can also collect it from another person, if we ask you first, and you say that's OK.

Sometimes we are allowed to collect information without telling you.



Privacy laws

In Australia, we have laws about privacy. These laws say:

- we must keep information about you safe

- we must tell you how we use the information about you
- you can ask to see information about you and ask to change it
- you can tell us if you are not happy with how we have used your information.

How we use your information

Sometimes, we need to share information about you with other people who work in *✓mpact*.

We can also use your information to help us to work out how we can provide better services.

